

# UPDATE TO INCLUDE ALL CITY OF BRENHAM WATER CUSTOMERS

BOIL WATER NOTICE - EFFECTIVE IMMEDIATELY

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Due to water system pressure going below 20 PSI in the City of Brenham, the Texas Commission on Environmental Quality (TCEQ) has required our water system, City of Brenham PWS ID TX2390001, to notify customers of the need to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria and all customers should follow these directions.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

## City of Brenham - Public Utilities **Boil Water Advisory**



### Step 1

Bring all water used for drinking, food preparation, and cooking to a rolling boil.



### Step 2

Allow water to boil for 2 minutes before consuming.



### Step 3

**Do Not** use chilled water lines on refrigerators.



### Step 4

**Do Not** use ice from automatic ice machines.



- Step 1 - Bring all water used for drinking, food preparation, and cooking to a rolling boil.
- Step 2 - Allow water to boil for 2 minutes before consuming.
- Step 3 - Do Not use chilled water lines on refrigerators.
- Step 4 - Do Not use ice from automatic ice machines.

When it is no longer necessary to boil the water, the water system officials with the City of Brenham will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand.

If you have questions concerning this matter, you may contact the City of Brenham Public Utilities at 979-337-7400.

## Frequently Asked Questions (FAQ)

### **Q: Where can I get bottled water?**

Some grocery stores and supermarkets are open and may have a limited supply of bottled water/jugs. Please call ahead of time to ensure supply.

### **Q: How long will the water boiling notice be in effect?**

We do not currently have an estimate due to the number of repairs that still need to be made. Once crews can complete the leak repairs (as the weather warms up more leaks are discovered as pipes thaw) and the system can be fully re-pressurized, tests must be performed to ensure the water quality throughout the city. Once those tests come back from the lab confirming safe drinking water, we will be able to lift the water boil notice.

City crews are working 24/7 to resolve these issues as soon as possible. A notice will be sent out as soon as it is no longer necessary to boil water.

### **Q: How will I know once the "boiling water notice" is lifted?**

We will make an announcement via press release to the local media, on social media, and the City's website once the notice has been lifted.

### **Q: I have a water purification system attached to my faucet/Brita mug, etc. Do I still need to boil water?**

Yes, you will still need to boil all water you plan to consume or use. Water purification systems do not provide enough protection against any pathogens in the water that could be harmful.

### **Q: I boiled water this morning is it ok to use it now?**

Yes, once the water has been boiled properly it does not need to be re-boiled. Boiling a large pot of water in the morning will allow you a safe source of water throughout the day.

### **Q: Will low water pressure affect my water lines/pipes?**

Low water pressure should not affect water lines or pipes.

**Q: What if I ingest any water that has not been boiled?**

The likelihood of becoming ill is low, but watch for signs of gastrointestinal issues and seek medical attention if symptoms worsen. Moving forward please only drink boiled or bottled water until "boil notice" has been lifted.

**Q: Is "Boil Notice" just specific to my street?**

No, the boil water advisory is in effect for everyone using City of Brenham water.

**Q: May I use ice from my icemaker?**

At this time, do not use water from any appliance connected to your water line, such as ice or water from a refrigerator.

**Q: How is The City of Brenham notifying the public of the further issues or restorations?**

Press Releases to news stations, posting updates on social media platforms, and on the City's website at [www.cityofbrenham.org](http://www.cityofbrenham.org)

**Q: What if I am currently staying in a hotel?**

Hotel guests can use showers but are not advised to drink the tap water from rooms if boiling is not an option.

**Q: Can I still take a shower?**

Yes, you are still able to shower just please try not to get water in your face or mouth while bathing.

If you have additional questions or concerns, please contact the City's call center at 979-337-7400.